

Date of Approval: September 24, 2021
Social Media PCLIA ID Number: 6379

SITE DESCRIPTION

The full name and acronym for the Social Media site, Third Party Website, or Application.

Criminal Investigation LinkedIn, CI LinkedIn

Note: the remaining questions will be simplified to Social Media site (vs. Third Party Website or Application)

Is this a new Social Media site?

Yes

What type of Social Media site will be used?

LinkedIn

GENERAL BUSINESS PURPOSE

What is the specific business purpose of the IRS use of this Social Media site? Provide a clear, concise description of the Social Media site, the reason for the site, and the benefits to the IRS mission.

LinkedIn is an online news and social networking service where users post and interact with messages, known as "posts." The business purpose of the account is to disseminate Criminal Investigation (CI)-specific information and raise awareness of overall IRS compliance activities and recruiting. The account will enhance CI's current communications and expand on our already existing social media presence as well as support broader IRS communications goals overseen by Communications and Liaison (C&L). This account is intended for information sharing only. IRS-CI will not collect/share taxpayer information or answer any messages. In order to report tax fraud/crimes or communicate with IRS-CI in general, taxpayers will have to do so through the appropriate channel as stipulated on IRS.gov and not via LinkedIn or any other social media channel.

Is the Social Media site operational?

No

What is the requested operational date?

8/1/2021

PII DETAILS

Will Personally Identifiable Information (PII) become available to the IRS through public use of this Social Media site?

Yes

What PII is likely to become available?

Name
Location
Picture
Contact Information
Employer
Education
Other

Please explain:

A taxpayer could post any PII they choose to include in their profile or posts.

Will the public be able to respond or interact with comments or questions?

Yes

How?

LinkedIn users can reply and share IRS-CI posts with their own additional comments. LinkedIn users can initiate comments and mention @IRS Criminal Investigation. However, IRS social media policy does not permit LinkedIn channel managers to respond to replies or mentions so there is no (two-way) interaction.

Will the public need to identify their email address or other address if they request service?

No

ABOUT THE SOCIAL MEDIA SITE

Does the IRS intend or expect to use the PII?

No

Will the IRS share the PII?

No

SYSTEM OF RECORDS NOTICE

Is there a System of Records Notice(s) or 'SORN(s)', that address(es) the PII records in this site?

Yes

List the SORN number(s) and the complete name(s) of the SORN

IRS 00.001 Correspondence Files and Correspondence Control Files

RESPONSIBLE PARTIES

Official Use Only

RECORDS SCHEDULE

Will your site interact with the public?

Yes

What are the plans to maintain the PII collected, used, or stored?

This account is intended for information sharing only. LinkedIn is an online news and social networking service where users post and interact with messages, known as "posts."

Cite the authority to retain/dispose of the PII.

RCS 17, item 34 for IRS Interactive Networking Site Use Records

Describe where the PII data will be stored, who will have access to it and the purpose.

IRS-CI will not collect/share taxpayer information or answer any messages. In order to report tax fraud/crimes or communicate with IRS-CI in general, taxpayers will have to do so through the appropriate channel as stipulated on IRS.gov and not via LinkedIn or any other social media channel.

How will the PII be eliminated at the end of the retention period?

N/A

TRACKING

Does this Social Media site use any means to track visitors' activities on the Internet?

Yes

Indicate how:

Session Cookies

Statue authority & provide reason.

LinkedIn uses cookies, log data and widget data to track users' activity. LinkedIn supports the 'Do no track' option available to users who set up that option in their individual browsers.

PRIVACY POLICY

Has the IRS Business Owner examined the Third Party's Privacy Policy and evaluated risks?

Yes

Is the Social Media site appropriate for IRS use?

Yes

Will the IRS Business Owner monitor any changes to the Third Party's Privacy Policy and periodically assess the risks involved?

Yes

Can the IRS Business Owner assure that if a link is posted that leads to an external Third-Party website or any other external location that is not an official government domain, the agency will provide a pop-up alert to the visitor explaining that they are being directed to another website that may have different Privacy Policies?

Yes

If the IRS Business Owner incorporates or embeds a third-party application on its website or any other official government domain; will the IRS Business Owner take the necessary steps to disclose the Third Party's involvement and describe the IRS Privacy Requirements in its Privacy Policy notice, as specified by OMB M-10-23?

Yes

DATA SECURITY

How will the IRS secure the PII that is used, maintained, or provided? (Be specific to ensure the security controls meet Cyber Security and other federal security authorities.)

IRS-CI will not use, maintain, or share any PII that taxpayers may post or share via LinkedIn. This account is intended only for the dissemination of IRS-CI information and not any other purpose.

Are there any privacy risks that may exist or be inherent in a social networking environment?

Yes

List the risks:

Users may inadvertently include PII in posts they share.

What are the plans to mitigate the risks?

In the account's profile, IRS-CI will include text alerting connections that they should not post personal information.

GENERAL REQUIREMENTS

Will the IRS Business Owner follow guidance that suggests when an agency uses a Social Media site that is not a part of an official government domain; the IRS will apply appropriate branding to distinguish the agency's activities from those of nongovernmental actors. For example, to the extent practicable, the IRS Business Owner will assure that the IRS Seal or Emblem will be added to its profile page on a Social Media site to indicate that it is an official IRS agency presence?

Yes

If information is collected through the IRS use of a Social Media site, will the IRS Business Owner assure that they collect only the information "necessary for the proper performance of agency functions and which has practical utility"?

NA

If PII is collected, will the Business Owner assure that the agency collects only the minimum necessary to accomplish a purpose required by statute, regulations, or executive order?

NA

PRIVACY NOTICE

Does the Business Owner of this Social Media site agree to maintain an IRS approved Privacy Notice that will "stand alone" and not be combined into other background information? (Privacy Compliance & Assurance may request copies of the Terms of Service Agreements and/or the Privacy Notice.)

Yes

Can the Business Owner confirm that links to IRS.gov and the IRS.gov Privacy Policy will be placed on the front page of the website?

Yes

OTHER SITES

Are there any other Social Media sites owned or maintained by the Business Unit?

Yes

Provide full name(s) of the site and date(s) of operation.

CI Twitter - May 2020 - present

CIVIL LIBERTIES

Does the Social Media site maintain records describing how an individual exercises rights guaranteed by the First Amendment (including, but not limited to information regarding religious and political beliefs, freedom of speech and of the press, and freedom of assembly and petition)?

No

Will this Social Media site have the capability to identify, locate, and monitor individuals or groups of people?

No